

Harmony Mills Pediatrics
QI Patient Memo
September 21, 2017

Harmony Mills Pediatrics is constantly trying to improve performance on clinical, resource and patient satisfaction metrics. During our PCMH project we were asked to improve on several metrics, we would like to share the results with you.

Clinical Quality Measures

Chlamydia Screening in Women 16-20 years of age

As of August 1, 2017, we were screening women 16-20 100% of the time! This is a huge accomplishment for us.

BMI Screening for 11-16 year olds

As of August 1, 2017, we were doing a BMI screening 56% of the time on 11-16 year olds.

Nutritional Counseling for 11-16 year olds

As of August 1, 2017, we were providing nutritional counseling for 11-16 year olds 81% of the time.

Resource Utilization

When your child receives a referral, we work hard to ensure we receive the note back from the specialist, this is called closing the referral loop. As of August 1, 2017, we were closing the referral loop 22% of the time.

Patient Satisfaction Survey Results

In the last 6 months, when you contacted the office to get an appointment for care for your child needed right away, how often did you get an appointment as soon as your child needed?

As of August 31, 2017, we scored a 90% on this metric. We will continue to get your child in as soon as we can.